



# Frequently Asked Questions

***The TransConnect Services (TCS) Fuel Card can save you hundreds of dollars on fuel and services every month.***



## **What is the discount?**

TCS clients saved an average of 48 cents per gallon at in-network locations during the 4th quarter of 2024. We update our average discount on a quarterly basis so you are always informed on what the current discounts are.

## **Where is the card accepted?**

The TCS Fuel Card is accepted at more than 12,000 truck stops nationwide and has discounts at more than 2,000 in-network locations, including TA®, Petro Stopping Centers®, TA Express®, AMBEST, Irving, Kwik Trip, Maverik, Road Ranger, Roady's, Sapp Bros., Speedway, and more.

## **How can I find the in-network discount fuel locations?**

The TCS Fuel Finder is available on the TCS Mobile App and TCS Website. You can find all locations the TCS Fuel Card is accepted including more than 2,000 in-network locations offering fuel discounts to TCS clients.

## **What are the transaction fees?**

You pay \$0 transaction fees for fuel purchases at all in-network locations.

## **Are there any monthly fees?**

TCS does not charge monthly card fees, membership fees, or activation fees.

## **How long does it take to get started?**

New account processing and setup typically takes 1-2 business days. Your cards will be shipped to the mailing address you provide within 2-3 business days. Please note that TCS cards are shipped via FedEx and will not be delivered to a PO Box.

## **Does TCS offer credit lines?**

At this time TCS does not offer credit lines. Your TCS account will be cash-secured and TCS will not perform a credit check when opening your account.

## **How much money can I load onto my TCS account?**

There are no minimum or maximum limits to funding your TCS account. Most TCS clients fund their account once per week or as needed.

## **How do I load funds into my TCS account?**

We make it easy to fund your cash-secured TCS Fuel Card through Zelle® powered by blynk®, ACH credit (bank to bank transfer), bank wire, Western Union, and third-party checks (Comcheck, EFS checks, or T-check.) A complete list of options will be provided to you when you set up your account.

## **Where do I see fuel discounts?**

Fuel discounts are provided at the point of sale, but they will not show on your receipt from the truck stop. Log in to MyTCSFuel or the TCS Mobile App to view your discounts for each transaction. Be sure to check the TCS Fuel Finder for the best discounts!